

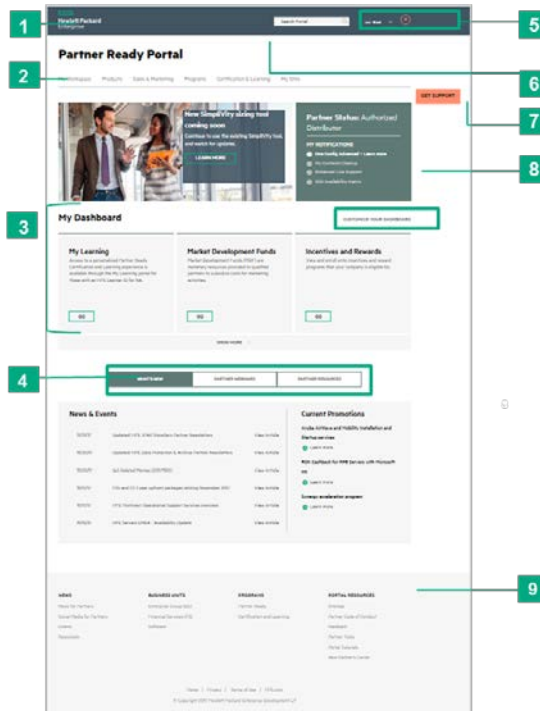


# Hewlett Packard Enterprise

## HPE Partner Ready Portal

### Key features at a glance

1. **Shortcut to the homepage**  
Click the Hewlett Packard Enterprise logo to return to the homepage from anywhere.
2. **Mega-navigation menu**  
Task-based navigation to content grouped under 5 main headings. Breadcrumbs above the navigation help identify where you are in the Portal.
3. **Customizable dashboard**  
Add tools\* to your dashboard for one-click access to those you use most. Add as many as you want, and rearrange the tiles by dragging and dropping when in the 'show more' mode.
4. **Tools, Resources & Guidelines**  
Shortcuts to promoted Tools, Resources and Guidelines related to your profile and preferences.



*\*Eligibility to business tools depends on region, country, partner type and user role.*

5. **Your account details and sign-out button**  
Click the drop-down arrow to sign out, or to access your Profile Preferences. Note: you will automatically be signed out of the Portal after 2 hours of inactivity.
6. **Search bar**  
For quick, Portal-wide searches, use the search bar. Tip: for a more precise search use quote marks around your search term ("abc").
7. **Contact Support**  
Click the **Get Support** icon on the right side of any page, including the login screen, to view your local support options and submit a support ticket.
8. **Partner Status & Notifications**  
See alerts and notifications based on your role and partner profile & preferences.
9. **Footer navigation**  
Important quick links – see below.

### Navigating the Portal

Customizing your dashboard is the fastest way to access the business tools you use most from your homepage.

To navigate the Portal, use the mega menu at the top (see #2), and choose from the tabs with the following tools and information:

**My Workspace**—View your account details, including partner status, and key transaction such as deals registration, order management, and benefits and rewards tracking.

**Products**—Access the HPE product catalog, configuration tools, and product pricing and promotions, in addition to HPE services and key information about the latest HPE technology and initiatives

**Sales & Marketing**—Fast access to sales and marketing collateral, and co-marketing resources.

**Programs**—Locate the latest information on the HPE Partner Ready Program and the full range of HPE Channel Programs.

**Training & Certification**—Expand your professional development with training, certification and tools.

**My Sites** – Quick links to other relevant sites, including Partner Ready for Networking and OEM sites, where appropriate.

## Help and assistance for the HPE Partner Ready Portal

For further assistance in finding content on the Partner Ready Portal use the following:

### 1. Portal Search bar

Find the search bar at the top of the screen. You can conduct a general search by simply entering the term. Here are some additional tips to help you to make the most of Portal search:

- i. If you're looking for a phrase or full document title, add quotation marks around your search string, example:  
"Partner Ready Program Brochure"
- ii. Use the And operator (+) when you want your search to contain all the keywords in the string, example:  
Partner+Ready+Program+Brochure
- iii. Use filters to find different content types, or narrow the timeframe of when the content was published

### 2. Portal Resources

The grey footer bar on each Portal page contains the section, Portal Resources, and links to useful guides and materials, including those highlighted in points 3 and 4 below.

### 3. Portal Tools

Our HPE Business Tools catalogue provides an overview of all the business tools that you are eligible to use, including a short description. Where appropriate, an approval button enables you to send an automated message to your organization's Partner Portal Administrator (PPA) to request access to tools that use more sensitive company information.

### 4. Sitemap

Also available under Portal Resources, the Sitemap can help you to navigate to specific content.

### 5. Get Support

Help is available wherever you are on the HPE Partner Ready Portal by simply clicking the Get Support button on the right-hand side of every page. You will need to select your region, and then click Get Support for a range of support options, including helpful information, the ability to submit a support ticket, or—depending on your region—the option to chat with an agent during certain hours of the day.